

# Emergency Shelter Providers for YOUTH

Center for  
Youth:  
Emergency  
Shelter



## SHELTER INFO

Ages served	12-17
Maximum number of beds	8

## ACCESSIBILITY

Wheelchair accessible	
Trauma informed care	
Pets or support animals allowed	

## AVAILABILITY & COUNTY POLICIES

Shelter usually has space available	
Hospitality placements allowed	n/a
Hospitality placements often available	n/a
No fees for SSI or employed and "over income"	n/a
Accepts DHS sanctioned individuals	

## SHELTER ENVIRONMENT & POLICIES

Food Available	
Case Management Available	
No Staff burnout or fighting with guests reported	
No theft of belongings reported	
Drug supplies (e.g., needles) not confiscated	
No strict curfew	
No overly restrictive rules at shelter	
Private sleeping arrangements	

# Emergency Shelter Providers for SINGLE ADULTS (without CHILDREN)

	Open Door Mission	House of Mercy	Project Haven	Willow*	YWCA*	Catholic Charities: Sanctuary House	Bethany House	Catholic Charities: Francis Center
	♀/♂	♀/♂	♀/♂	♀/♂	♀	♀	♀	♂

## SHELTER INFO

<b>Ages served</b>	18+	18+	18+	18+	18+	18+	18+	18+
<b>Maximum number of beds</b>	48	40	30	12	11	10	10	64**

## ACCESSIBILITY

<b>Wheelchair accessible</b>	☹️	😊	☹️	😊	☹️	☹️	☹️	☹️
<b>Trauma informed care</b>	☹️	😊	☹️	😊	☹️	☹️	😊	☹️
<b>Pets or support animals allowed</b>	☹️	☹️	☹️	☹️	☹️	☹️	☹️	☹️

## AVAILABILITY & COUNTY POLICIES

<b>Shelter usually has space available</b>	😊	😊	☹️	☹️	☹️	☹️	☹️	☹️
<b>Hospitality placements allowed</b>	😊	😊	😊	n/a	😊	😊	😊	😊
<b>Hospitality placements often available</b>	😊	S	S	n/a	☹️	☹️	😊	☹️
<b>No fees for SSI or employed and “over income”</b>	☹️	☹️	☹️	?	☹️	☹️	😊	☹️
<b>Accepts DHS sanctioned individuals</b>	😊	😊	😊	😊	😊	😊	😊	😊

## SHELTER ENVIRONMENT & POLICIES

<b>Food Available</b>	😊	😊	😊	😊	😊	😊	😊	😊
<b>Case Management Available</b>	😊	😊	😊	😊	😊	😊	😊	😊
<b>No staff burnout or fighting with guests reported</b>	☹️	☹️	☹️	☹️	☹️	☹️	😊	☹️
<b>No theft of belongings reported</b>	☹️	☹️	☹️	☹️	☹️	☹️	😊	☹️
<b>Drug supplies (e.g., needles) not confiscated</b>	☹️	☹️	☹️	☹️	☹️	☹️	☹️	☹️
<b>No strict curfew</b>	☹️	☹️	😊	?	☹️	☹️	☹️	☹️
<b>No overly restrictive rules at shelter</b>	☹️	☹️	😊	😊	☹️	☹️	😊	☹️
<b>Private sleeping arrangements</b>	☹️	☹️	😊	?	?	☹️	☹️	☹️

\* Domestic Violence shelter

\*\* Includes overflow beds

? Not enough publicly available data/lived experience reports

	Grace House	Salvation Army: Booth Haven	YWCA/URMC Emergency Shelter Pilot	Eagle Star/Spencerport Emergency Shelter	Catholic Charities: DuBois	VOA WNY Men's Emergency Shelter
	↑	↑	?	?	?	↑

## SHELTER INFO

Ages served	18+	18+	18+	18+	18+	18+
Maximum number of beds	11	22	4	6	14	3

## ACCESSIBILITY

Wheelchair accessible	☹	☹	?	?	?	?
Trauma informed care	☹	☹	?	?	?	?
Pets or support animals allowed	☹	☹	?	?	?	?

## AVAILABILITY & COUNTY POLICIES

Shelter usually has space available	☹	☹	?	?	?	?
Hospitality placements allowed	☹	☹	?	?	?	?
Hospitality placements often available	n/a	n/a	?	?	?	?
No fees for SSI or employed and "over income"	☹	☹	?	?	?	?
Accepts DHS sanctioned individuals	☹	☹	?	?	?	?

## SHELTER ENVIRONMENT & POLICIES

Food Available	😊	😊	?	?	?	?
Case Management Available	😊	😊	?	?	?	?
No staff burnout or fighting with guests reported	☹	☹	?	?	?	?
No theft of belongings reported	☹	☹	?	?	?	?
Drug supplies (e.g., needles) not confiscated	☹	☹	?	?	?	?
No strict curfew	☹	☹	?	?	?	?
No overly restrictive rules at shelter	☹	☹	?	?	?	?
Private sleeping arrangements	☹	☹	?	?	?	?

# Emergency Shelter Providers for ADULT COUPLES (without CHILDREN)

<b>Open Door Mission</b>	<b>House of Mercy</b>	<b>Project Haven</b>
♀/♂	♀/♂	♀/♂

## SHELTER INFO

<b>Ages served</b>	18+	18+	18+
<b>Maximum number of beds</b>	48	40	30

## ACCESSIBILITY

<b>Wheelchair accessible</b>	☹️	😊	☹️
<b>Trauma informed care</b>	☹️	😊	☹️
<b>Pets or support animals allowed</b>	☹️	☹️	☹️

## AVAILABILITY & COUNTY POLICIES

<b>Shelter usually has space available</b>	😊	😊	☹️
<b>Hospitality placements allowed</b>	😊	😊	😊
<b>Hospitality placements often available</b>	😊	S	S
<b>No fees for SSI or employed and "over income"</b>	☹️	☹️	☹️
<b>Accepts DHS sanctioned individuals</b>	😊	😊	😊

## SHELTER ENVIRONMENT & POLICIES

<b>Food Available</b>	😊	😊	😊
<b>Case Management Available</b>	😊	😊	😊
<b>No staff burnout or fighting with guests reported</b>	☹️	☹️	☹️
<b>No theft of belongings reported</b>	☹️	☹️	☹️
<b>Drug supplies (e.g., needles) allowed</b>	☹️	☹️	☹️
<b>No strict curfew</b>	☹️	☹️	😊
<b>Non-limiting rules at shelter</b>	☹️	☹️	😊
<b>Private sleeping arrangements</b>	☹️	☹️	😊

# Emergency Shelter Providers for FAMILIES (COUPLES or SINGLE PARENTS with

	Providence Housing: Tempro ♀/♂	DHS Hotel Emergency Placement ♀/♂	VOA: Guest House ♀/♂	Family Promise of Rochester ♀/♂	VOA: Troup Street ♀/♂	Bethlehem Shelter ♀/♂	Catholic Charities: Sanctuary House ♀	Hope House (Family) ♀
<b>SHELTER INFO</b>								
<b>Ages served</b>	all	all	all	all	all	all	all	all
<b>Maximum number of beds</b>	64	51	38	?	?	?	?	3
<b>Maximum number of families</b>	11	13	14	?	?	1	?	1
<b>ACCESSIBILITY</b>								
<b>Wheelchair accessible</b>	☹️	😊	☹️	☹️	?	☹️	☹️	☹️
<b>Trauma informed care</b>	☹️	☹️	☹️	☹️	?	☹️	☹️	☹️
<b>Pets or support animals allowed</b>	☹️	😊	☹️	☹️	?	😊	☹️	☹️
<b>AVAILABILITY &amp; COUNTY POLICIES</b>								
<b>Shelter usually has space available</b>	☹️	☹️	☹️	☹️	?	☹️	☹️	☹️
<b>Hospitality placements allowed</b>	S	S	?	☹️	?	😊	😊	S
<b>Hospitality placements often available</b>	☹️	☹️	?	n/a	?	☹️	☹️	☹️
<b>No fees for SSI or employed and "over income"</b>	☹️	☹️	☹️	☹️	?	😊	☹️	☹️
<b>Accepts DHS sanctioned individuals</b>	S	S	☹️	☹️	?	😊	☹️	☹️
<b>SHELTER ENVIRONMENT &amp; POLICIES</b>								
<b>Food Available</b>	😊	☹️	😊	😊	😊	😊	😊	😊
<b>Case Management Available</b>	😊	☹️	😊	😊	😊	😊	😊	😊
<b>No Staff burnout or fighting with guests reported</b>	☹️	☹️	☹️	☹️	?	😊	☹️	☹️
<b>No theft of belongings reported</b>	😊	😊	☹️	☹️	?	😊	☹️	☹️
<b>Drug supplies (e.g., needles) not confiscated</b>	☹️	😊	☹️	☹️	?	☹️	☹️	☹️
<b>No strict curfew</b>	☹️	😊	☹️	☹️	?	😊	☹️	☹️
<b>No overly restrictive rules at shelter</b>	☹️	😊	☹️	☹️	?	😊	☹️	☹️
<b>Family-unit sleeping arrangements</b>	😊	😊	😊	😊	😊	😊	😊	😊

\* Domestic Violence shelter

\*\* Includes overflow beds

Willow\*      YWCA\*  
 DV: ♀ / ♂    DV: ♀ / ♂

### SHELTER INFO

Ages served	all	all
Maximum number of beds	37	24
Maximum number of families	12	7

### ACCESSIBILITY

Wheelchair accessible	😊	😞
Trauma informed care	😊	😊
Pets or support animals allowed	😞	😞

### AVAILABILITY & COUNTY POLICIES

Shelter usually has space available	😞	😞
Hospitality placements allowed	n/a	n/a
Hospitality placements often available	n/a	n/a
No fees for SSI or employed and “over income”	?	S
Accepts DHS sanctioned individuals	😊	😞

### SHELTER ENVIRONMENT & POLICIES

Food Available	😊	😊
Case Management Available	😊	😊
No Staff burnout or fighting with guests reported	😞	😊
No theft of belongings reported	😞	😞
Drug supplies (e.g., needles) not confiscated	😞	😞
No strict curfew	?	😞
No overly restrictive rules at shelter	😊	😞
Family-unit sleeping arrangements	?	😊